

EVALUASI KINERJA DINAS KESEHATAN KOTA SEMARANG DALAM RANGKA PENGENDALIAN PENYAKIT DEMAM BERDARAH DENGUE (DBD) DI LINGKINGAN KOTA SEMARANG PERIODE TAHUN 2011.

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Abstracts

Concerning to emerge The Good Governance, bureaucrate performance has the main role, especially solving every problems popped out among civic social life, considering function of state institution has the role to accomodate the needs of its people. Most frequently problems could be varied from different aspects, such as health, education, economy, demography, transportation, etc. Those problems will be an responsibility for all of state institution in the process to reach the development of welfare in every aspect.

The health quality of Semarang citizens has tied by some key factors such as health services, spreading disease, number of citizens with illness, healthness environment, death case caused by illness, health facilities, and human resources among service providers, the stakeholders, until the civilians. This research is about enforce the evaluation of bureaucrate performance, especially The Health City Department of Semarang in the task of responding every health problems among citizens, one of it is the policy for cope with the most dangerous disease which become the biggest problems of Semarang city at this time, the Dengue Haemorrhagic Fever (DHF). The source purposively chosen is from the Head Section of P2B2 (Animal-sourced disease precautionary), with DHF Coordinator Staff, Head Officer of Ngaliyan Public Health Centre, and the member of The Family Welfare Development in Ngaliyan region.

The results of this research shows that performance of The Health City Department of Semarang in cope with DHF problems in 2011 already showed the rise if compared by the results in 2010. Beside the positive, some problems and obstruction still appear, frequently come from human resources performance quality. So that, the policy to cope with DHF problems by The Health City Department of Semarang has to be regained, particularly in the human resources aspect.

Keywords: Performances, Problems and obstructions, DHF Precautionary.